

Product Technical Sheet

SW-G21



Two-Wheeler Display

Model: SW-G21

Version: V1.01



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I . Safety Notes

PLEASE TAKE CAUTION WHEN USE, DO NOT PLUG OR UNPLUG THE DISPLAY WHILE YOUR E-BIKE IS POWERED ON.

- AVOID CLASHES OR BUMPS TO THE DISPLAY.

- AVOID USING IN HEAVY RAINS, SNOWS OR LONG EXPOSURE TO STRONG SUNLIGHT. DO NOT TEAR THE WATER-PROOF FILM ON THE SURFACE OF THE SCREEN, OTHERWISE THE WATER-TIGHT PERFORMANCE OF THE PRODUCT MAY BE DEGRADED.

- DO NOT PLUG OR UNPLUG THE DISPLAY WHILE THE SYSTEM IS POWERED ON. UNAUTHORIZED ADJUSTMENT TO DEFAULT SETTINGS IS NOT SUGGESTED, OTHERWISE NORMAL USE OF YOUR E-BIKE CAN NOT BE GUARANTEED.

- WHEN THE DISPLAY PRODUCT DOES NOT WORK PROPERLY, PLEASE SEND IT FOR AUTHORIZED REPAIR IN TIME.

II. Overview

1. Product Name and Model

Product Name: Electric Vehicle Display

Product Model: SW-G21

2. Product Introduction

SW-G21 features high-brightness color LCD and minimalist interface, working as an ideal HMI solution for EN15194 electric bikes.

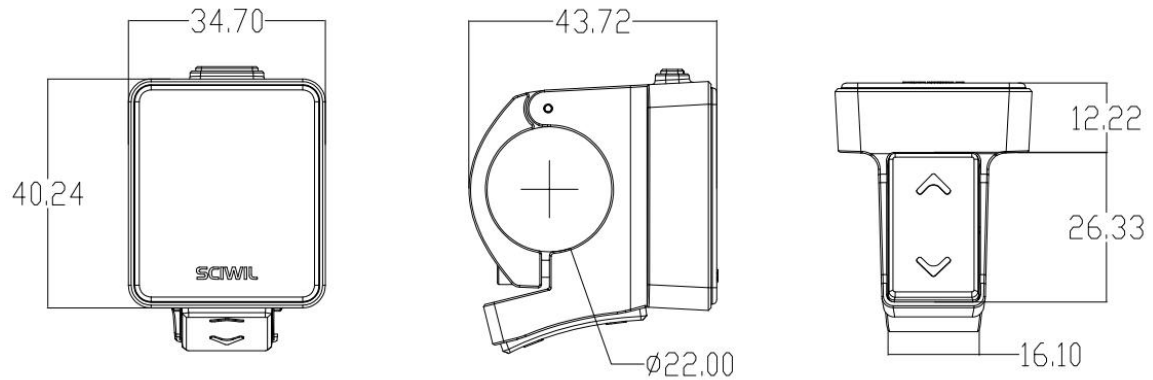
3. Specifications

Category		Specs
Size	L*W*H (mm)	34.7x40.2x43.7
	Visual Area (mm)	25.20x25.20
	Screen Size	1.4"
	Handlebar Size (mm)	22.2/Custom
Screen	Type	TFT-IPS
	Brightness	1000cd/m
	Resolution Ratio	240*240
	Viewing Direction	All O'clock
Connector	Type	Outlet Cable w/ Connector
	Specs	6-pin/9-pin/Custom
Performance	Working Voltage	12V-72V
	Working Current	60mA
	Working Temperature	-20°C - 70°C
	Protection Rate	IP66
	Vibration	10G@30Hz
	Protocol	CAN/UART(232/485)
Certification		CE RoHS FCC

4. Function

Category	Function
User Identification	Unlock by Bluetooth
	Unlock by Password
Display	Gear Level
	Speed
	Range/Distance
	Battery Info
	Mode
	Dual Drive / Single Drive Status
	Power
	Temperature of Component (Motor/Controller...)
Indication	High Beam Light/ Low Beam Light
	Left Turn / Right Turn
	Side Positioning Light
	Error Alert
	Cruise
	Connection (Bluetooth)
Control	Brightness
Settings	System Unit
	Trip Clearance
	Gear Level
	Mode
Advanced	Smart App
	OTA
Advanced	Boot Logo/Animation
	Customised UI
	Customised Protocol

5. Size



6. Assembly

- ① Open the holder ring/rubber spacer of the display and fix the display on the handlebar, adjust it to a proper facing angle. Use a M4 Hex Wrench to fix and tighten the screws. Standard fixing torque: **1N·m**.
***Damage due to excessive fixing torque is not covered by warranty.**
- ② Open the holder ring/rubber spacer of the keypad and fix it on the handlebar, adjust it to a proper facing angle. Use a M3 Hex Wrench to fix and tighten the screws. Standard fixing torque: **1N·m**.
***Damage due to excessive fixing torque is not covered by warranty.**
- ③ Plug the 5-pin connector of the display to the coupling connector of the Controller.

7. Serial Code

Example:

111 22 333333 555 6666

36V

← **Marked at the back of display**

111: Customer Code

22: Protocol Code

333333: P.O. Date (YYMMDD)

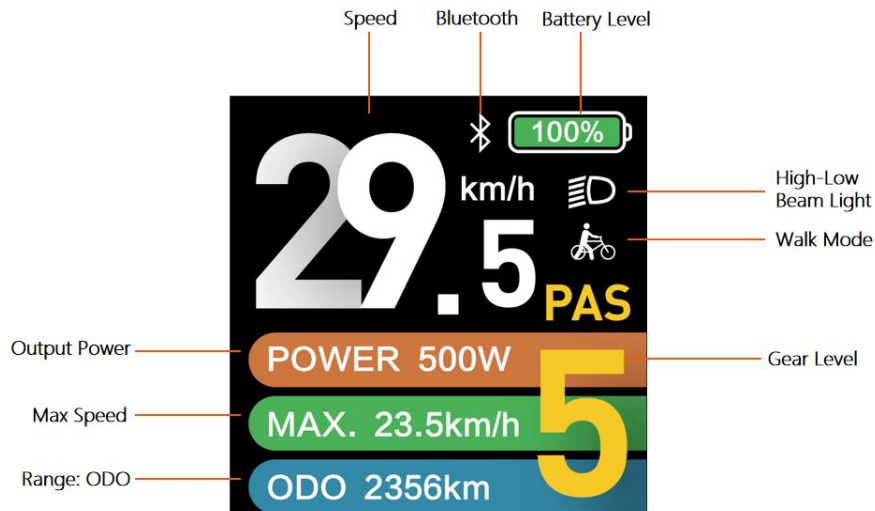
555: Order Receiving Number

6666: Production Date (YYMM)

III. Operation

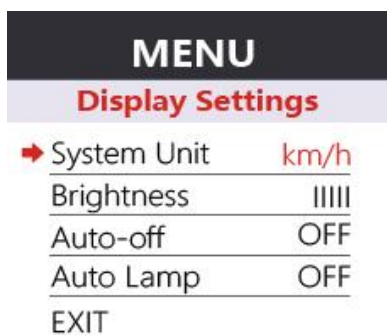
1. Display Interface

1.1 Riding Interface



- Status: Real-time Riding Status: Bluetooth, Front Light, Brake, Low Voltage, Turning, Cruise, Drive Status, etc.
- Battery Status: Residual Battery Percentage
- Multi-Function Section: ODO (total range), TRIP (single ride range), MAX (max. speed), AVG (average speed), TIME (riding time), VOL (battery voltage), Wh (motor power), CUR (current), etc.
- Assist Level Mode: 3/5/9 Levels available.

1.2 Setting Interface



In the above interface: Setting Item: System Unit, Parameter Value: km/h

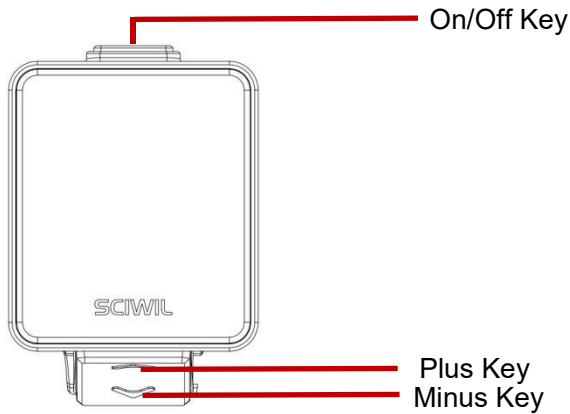
1.3 Error Interface



In the above interface: Error Code: E03, Error Info: Offline

2. Key Pad

SW-G21 Keypad Illustration:



There are 3 keys on the SWK2 keypad, in the following instructions:

⏻ is called On/Off Key;

⊕ is called Plus Key;

- is called Minus/Walk Assist Key;

3. Key Operation

Key operation guide as follows:

Press and Hold: means press and hold the key(s) for more than 2s.

Press: means press the key(s) for less than 0.5s.

Double Tap: means double tap the key(s) within 0.3s

3.1 On/Off

Turn on the Display: When the display is off, press and hold the On/Off

Key to turn on the display, it will show boot interface and then enter riding interface. (If boot password is activated, enter the boot password at start).

Turn off the Display: When the display is on, press and hold the On/Off Key, the display will be turned off. If no operation is engaged for 10min (0km/h), the display will be auto-off. Auto-off time can be set in the Settings.

3.2 Gear Level

Press the Plus Key or Minus Key to switch assist levels. There are 5 levels by default: 0/1/2/3/4/5. 0 means no output power.



Level0



Level1



Level2



Level3



Level4



Level5

3.3 Toggle Displays

When the display is on, press the Info Key to toggle among ODO (total range), Trip (single trip range), TIME (riding time) etc.



3.4 Light On/Off

Turn on the Front Light: when the front light is off, press and hold the Plus Key to turn it on, and the light icon will be shown on the riding interface (to remove this functions, please reconfigure the controller).

Turn off the Front Light: when the front light is on, press and hold the Plus Key to turn it off, and the light icon will be off on the riding interface.



3.5 Walk Assist Mode

Engage Walk Assist Mode: On the riding interface, press and hold the Minus Assist Key to enter walk assist mode. Hold the Minus Assist Key to engage walk assist mode, the walk mode icon will be shown on the riding interface, the real-time speed will be shown in the speed section.

Disengage Walk Assist Mode: release the Minus/Walk Assist Key to disengage the walk assist mode, the icon will off on the riding interface.



4. Settings (Sciwil Default)

4.1 Setting Operations

① **Enter the Settings:** when the display is on, press and hold the On/Off Key and the Plus Key together to enter the Settings. Available setting items include: system voltage, wheel size (inch), magnetic steel number for speed gauge, speed limit etc (please refer to 4.2 Setting Items).

② **Adjust Settings:** on the Settings interface, press the Plus Key or the Minus Key to set values for items. The value will blink after change. Press the On/Off Key to save the set value and switch to next item.

③ **Save and Exit Settings:** press and hold again the On/Off Key and the Plus Key together to exit the Settings and save the set value. The system will save and exit automatically if there's no operation for 10s.

4.2 System Unit: km/h or mph

Press Plus or Minus to choose metric (km/h) or imperial (mph) unit.

MENU	
Display Settings	
→ System Unit	km/h
Brightness	IIIII
Auto-off	OFF
Auto Lamp	OFF
EXIT	

MENU	
Display Settings	
→ System Unit	mph
Brightness	IIIII
Auto-off	OFF
Auto Lamp	OFF
EXIT	

4.3 Backlight Brightness

Press Plus or Minus to choose among I~IIIII. I is darkest, IIIII is brightest

MENU	
Display Settings	
System Unit	km/h
→ Brightness	I
Auto-off	OFF
Auto Lamp	OFF
EXIT	

MENU	
Display Settings	
System Unit	mph
→ Brightness	IIIII
Auto-off	OFF
Auto Lamp	OFF
EXIT	

4.4 Auto-Off

Press Plus or Minus to select 1~60min as auto-off time, which means the display will turn off automatically if no operations detected within this period. Default Auto-Off time: 10min

MENU	
Display Settings	Basic Settings
System Unit	km/h
Brightness	IIIII
→ Auto-off	9-min
Auto Lamp	OFF
EXIT	

MENU	
Display Settings	
System Unit	km/h
Brightness	I
→ Auto-off	5-min
Auto Lamp	OFF
EXIT	

MENU	
Display Settings	
System Unit	mph
Brightness	IIIII
→ Auto-off	OFF
Auto Lamp	OFF
EXIT	

4.5 Auto-Lamp On/Off

Press and hold On/Off Key to turn on or off the front light automatically.

MENU	
Display Settings	
System Unit	km/h
Brightness	I
Auto-off	5-min
→ Auto Lamp	OFF
EXIT	

MENU	
Display Settings	
System Unit	mph
Brightness	IIIII
Auto-off	OFF
→ Auto Lamp	ON
EXIT	

Digital scenario or analog scenario switch. * The current version only supports digital scenario

4.6 Wheel Size

Press Plus or Minus to set the correct wheel size. Default wheel size: 26inch. Incorrect or inaccurate wheel size may lead to incorrect speed display. Unit: inch, increment 0.1inch.

MENU	
Display Settings Basic Settings	
→ Wheel	12inch
Battery	36V
Low Battery	>
Password settings	>

MENU	
Display Settings Basic Settings	
→ Wheel	31inch
Battery	36V
Low Battery	>
Password settings	>

MENU	
Display Settings Basic Settings	
→ Advanced Settings	>
Factory Settings	>
Information	>
EXIT	

4.7 Voltage Level

Press Plus or Minus to select. Working voltage range: 24~72V.

MENU	
Display Settings Basic Settings	
Wheel	12inch
→ Battery	24V
Low Battery	>
Password settings	>

MENU	
Display Settings Basic Settings	
Wheel	31inch
→ Battery	36V
Low Battery	>
Password settings	>

MENU	
Display Settings Basic Settings	
Wheel	31inch
→ Battery	48V
Low Battery	>
Password settings	>

4.8 Low Battery Level

In light of low battery protection volt level, press Plus or Minus to set low battery protection level for the vehicle.

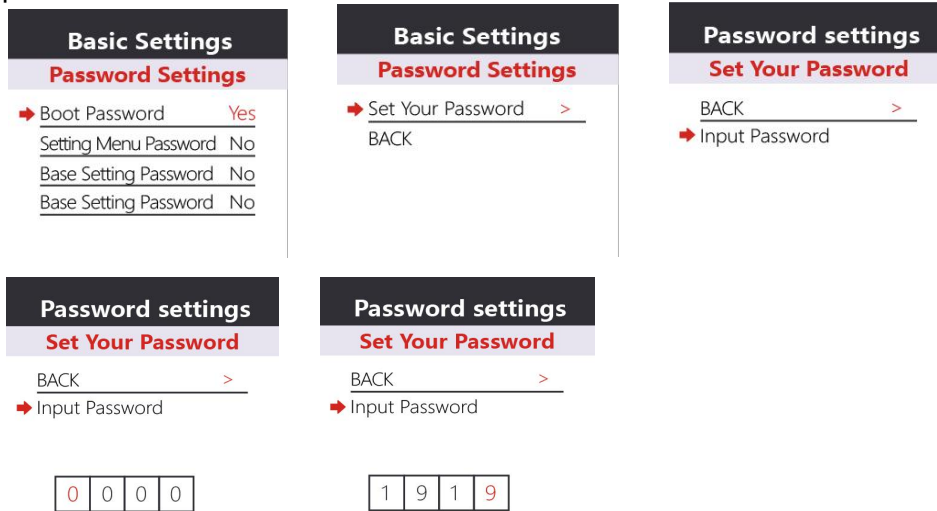
MENU	
Display Settings Basic Settings	
Wheel	12inch
Battery	24V
→ Low Battery	30.0V
Password settings	>

MENU	
Display Settings Basic Settings	
Wheel	31inch
Battery	36V
→ Low Battery	23.4V
Password settings	>

MENU	
Display Settings Basic Settings	
Wheel	31inch
Battery	48V
→ Low Battery	0.1V
Password settings	>

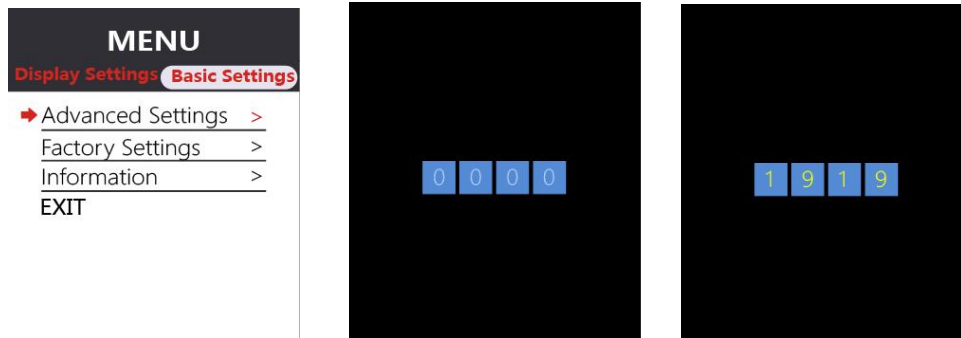
4.9 Boot Password

Press the Info Key to enter Password Settings. First to set is 4-digit boot password (as shown in the pictures below). Then you can set in turn passwords for setting menu, basic settings, advanced settings and change password.



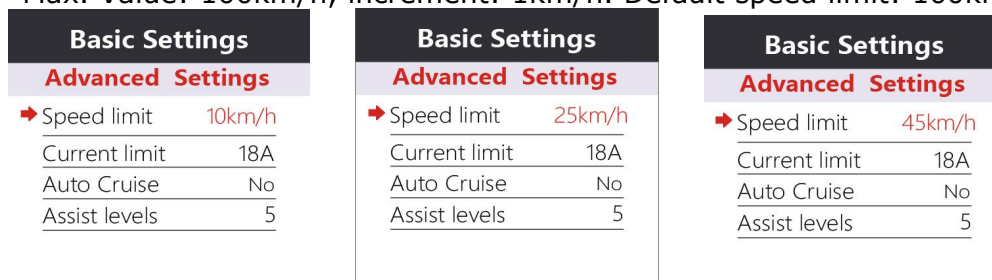
4.10 Advanced Settings

Press On/Off Key to enter Advanced Settings. For password protected product, enter the correct password and press On/Off Key to enter Advanced Setting. Press Plus or Minus to set values, then press On/Off Key to save and switch to the next item.



4.11 Speed Limit

Press Plus or Minus to set values for speed limit. Min. Value: 10km/h, Max. Value: 100km/h, increment: 1km/h. Default speed limit: 100km/h.



4.12 Current Limit

Press Plus or Minus to set values for current limit. Min. Value: 6A, Max. Value: 50A. Default speed limit: 15A.

Basic Settings		Basic Settings		Basic Settings	
Advanced Settings		Advanced Settings		Advanced Settings	
Speed limit	10km/h	Speed limit	25km/h	Speed limit	45km/h
→ Current limit	6A	→ Current limit	15A	→ Current limit	18A
Auto Cruise	No	Auto Cruise	No	Auto Cruise	No
Assist levels	5	Assist levels	5	Assist levels	5

4.13 Auto-Cruise

Press Plus or Minus to turn on or off the auto-cruise function.

Basic Settings		Basic Settings	
Advanced Settings		Advanced Settings	
Speed limit	10km/h	Speed limit	25km/h
Current limit	6A	Current limit	15A
→ Auto Cruise	No	→ Auto Cruise	Yes
Assist levels	5	Assist levels	5

4.14 Assist Levels

Press Plus or Minus to select assist level mode: 3 levels / 5 levels.

Basic Settings		Basic Settings	
Advanced Settings		Advanced Settings	
Speed limit	25km/h	Speed limit	10km/h
Current limit	15A	Current limit	6A
Auto Cruise	Yes	Auto Cruise	No
→ Assist levels	3	→ Assist levels	5

4.15 Torque Level Range

Press Plus or Minus to select signal voltage level for torque sensor: 500mV / 3500mV.

Basic Settings		Basic Settings		Basic Settings	
Advanced Settings		Advanced Settings		Advanced Settings	
→ Torque level range	500mV	→ Torque level range	1000mV	→ Torque level range	3500mV
Poles in motor	46	Poles in motor	46	Poles in motor	46
Start mode	Zero	Start mode	Zero	Start mode	Zero
Drive mode	2	Drive mode	2	Drive mode	2

4.16 Poles in Motor

Press Plus or Minus to set number of magnetic poles for speed gauge. Min. Value: 1, Max. Value: 255. Default poles number: 1.

Basic Settings	
Advanced Settings	
Torque level range	500mV
→ Poles in motor	46
Start mode	Zero
Drive mode	2

Basic Settings	
Advanced Settings	
Torque level range	1000mV
→ Poles in motor	50
Start mode	Zero
Drive mode	2

Basic Settings	
Advanced Settings	
Torque level range	3500mV
→ Poles in motor	69
Start mode	Zero
Drive mode	2

4.17 Start Mode

Press Plus or Minus to select start mode : Throttle on demand and Throttle after pedal. "Zero" means Throttle on demand, "Non-Zero" means Throttle after pedal.

Basic Settings	
Advanced Settings	
Torque level range	500mV
Poles in motor	46
→ Start mode	Zero
Drive mode	2

Basic Settings	
Advanced Settings	
Torque level range	1000mV
Poles in motor	50
→ Start mode	Non Zero
Drive mode	2

4.18 Drive Mode

Press Plus or Minus to select drive mode: 0 / 1 / 2. 0 means pedal assist only, 1 means throttle only, 2 means both modes available.

Basic Settings	
Advanced Settings	
Torque level range	500mV
Poles in motor	46
Start mode	Zero
→ Drive mode	0

Basic Settings	
Advanced Settings	
Torque level range	500mV
Poles in motor	46
Start mode	Zero
→ Drive mode	1

Basic Settings	
Advanced Settings	
Torque level range	500mV
Poles in motor	46
Start mode	Zero
→ Drive mode	2

4.19 PAS Sensor Type

Press Plus or Minus to select PAS Sensor Type: 5 / 8 / 12. This value is the number of magnetic steels on the PAS disc.

Basic Settings	
Advanced Settings	
→ PAS Disc	5
Start Sensitivity	1
Start Strength	0
EXIT	

Basic Settings	
Advanced Settings	
→ PAS Disc	8
Start Sensitivity	1
Start Strength	0
EXIT	

Basic Settings	
Advanced Settings	
→ PAS Disc	12
Start Sensitivity	1
Start Strength	0
EXIT	

4.20 Start Sensitivity

Press Plus or Minus to select start sensitivity range: 1~24. This value is the start latency after pedal.

Basic Settings	
Advanced Settings	
PAS Disc	5
→ Start Sensitivity	1
Start Strength	0
EXIT	

Basic Settings	
Advanced Settings	
PAS Disc	5
→ Start Sensitivity	2
Start Strength	0
EXIT	

Basic Settings	
Advanced Settings	
PAS Disc	5
→ Start Sensitivity	3
Start Strength	0
EXIT	

4.21 Start Strength

Press Plus or Minus to select start sensitivity range: 0~5. This value is the start power output after pedal.

Basic Settings	
Advanced Settings	
PAS Disc	5
Start Sensitivity	1
→ Start Strength	1
EXIT	

Basic Settings	
Advanced Settings	
PAS Disc	5
→ Start Sensitivity	2
Start Strength	5
EXIT	

4.22 Factory Reset

Press the On/Off key to enter the Factory Reset Interface. Select YES to reset to factory setting, select Exit to return to the previous menu.

MENU	
Display Settings	Basic Settings
Advanced Settings	>
→ Factory Settings	>
Information	>
EXIT	

Basic Settings	
Factory Settings	
YES	
→ ODO	00001.9km
BACK	

Basic Settings	
Factory Settings	
YES	
ODO	99999.9km
→ BACK	

4.23 Information

Press the On/Off key to enter the information interface and check info like speed record, distance record and serial numbers, etc.

MENU	
Display Settings	Basic Settings
Advanced Settings	>
Factory Settings	>
→ Information	>
EXIT	

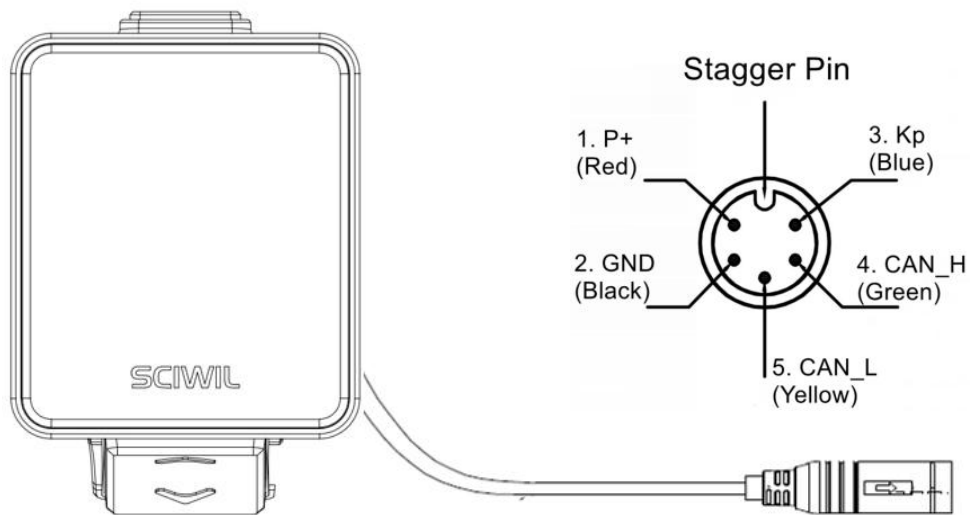
Basic Settings	
Information	
AVG Speed	86.5km/h
Max Speed	32.4km/h
Trip	9999.9km
ODO	99999.9km
→ Product Info	>>
Battery Infor	>>
BACK	

Information	
Product Info	
Version	Hi.0
Date	2023-03-05
Serial No SWC	T61-13
BACK	

5. Error Code (Sciwil CAN Default)

Error Code (decimal)	Status	Ref. Solutions
E2	Throttle Error	E2
E3	Communications Error	E3
E4	Hardware Over-Current	E4
E5	Low Battery	E5
E6	Over-Voltage	E6
E7	Motor Sensor Error	E7

6. Connection



Pin No.	Wire Color	Functions
1	Red (VCC)	Display Power Wire
2	Blue (Kp/Empty)	Electric Lock Wire/Empty
3	Black (GND)	Display Ground Wire
4	Green (CAN_H)	High-Volt Signal of CAN Bus
5	Yellow (CAN_L)	Low-Volt Signal of CAN Bus

IV. Reliability Test

No.	Test Item	Standard	Equipment	Result
1	Waterproof Test	Product should comply with IPX6: protected against high pressure stream from any angle	High Pressure Water Blast Gun	Pass
2	Vibration Test	Fix the product on the rack on the test stand. The product should be able to withstand sweep-frequency vibration tests in the X, Y, and Z directions. Vibration frequency range: 20~30 Hz, Amplitude: 1.5 mm Test duration: 48 minutes per cycle.	Vibration Test Stand	Pass
3	High Temperature Test	Power on the product and test in high temperature chamber Test temperature: 85°C Test Duration: 3hrs	High and Low Temperature Test Chamber	Pass
4	Low Temperature Test	Power on the product and test in high temperature chamber Test temperature: -30°C Test Duration: 6hrs	High and Low Temperature Test Chamber	Pass
5	Salt Spray Test	Power on the product and test in salt spray chamber Test temperature: 35°C+2°C Test Duration: 72hrs or as per	Salt Spray Test Chamber	Pass

		customer requirements Concentration of sodium chloride solution: 5% ± 1%. PH of the solution: 6.5~7.2.		
6	Drop Test	Drop the product in X/Y/Z direction from a height of 1m. After each test turn on the display to confirm normal function.		Pass
7	Function Test	All the indicators on the test box signs correctly. Function of keys comply with drawing and customer requirement. No visual variation of brightness or missing patterns.	System Test Box	Pass
8	Burn-in Test	Test Voltage: 90V Power-on Duration: 60s Power-off Break: 5s Test Duration: 48h	Burn-in Rack	Pass

V. Warranty

In compliance with local laws, Sciwil provides limited warranty period covering **24 months** after the date of manufacturing (as indicated by the serial number), applies to quality issues during normal operations. The limited warranty shall not be transferred to a third party other than as specified in the agreement with Sciwil.

Warranty Exclusions:

- Sciwil products that have been opened, modified or repaired without authorization.

- Damage on the connectors.
- Damage to the surface after leaving factory, including shell, screen, buttons, or other appearance parts.
- Damage to wiring and cables after leaving factory, including breaks and exterior scratch.
- Damage or loss due to force majeure (e.g. fire or earthquake) or natural disaster (e.g. lightning).
- Out of the warranty period.

VI. Version

This display user manual is in compliance with the general software version (A/0) of Changzhou Sciwil E-Mobility Technology Co., Ltd. There are chances that display products on some e-bikes may have a different software version, which is subject to the actual version in use.